Wichita State University Student Concern Resolution Guide

Students should begin the process of resolving an issue by completing Step 1 for the appropriate concern type. If the issue is not resolved after completing Step 1, the student should complete Step 2, and so on until the issue is resolved or all steps have been exhausted. All policies referenced can be found in the *WSU Policies and Procedures Manual.*

	Concern Type	Step 1	Step 2	Step 3
Discrimination Concerns	Regarding sex or gender (Policy 3.06 or 8.16)	Contact Student Conduct & Community Standards 316-978-6681 Contact Associate Director of Human Resources 316-978-6123	Contact Title IX Coordinator 316-978-5177	
	Regarding another protected class or retaliation (Policy 3.47 or 3.19)	Contact Equal Opportunity Office 316-978-3186		
Academic Concerns	Grade-Related (Policy 2.03)	Contact Course Instructor	Contact Department Chair	File Grade Appeal with Associate Vice President for Academic Affairs 316-978-3010
	About Instructor	Contact Course Instructor or Department Chair (Contact Dean of College if Instructor is Chair)	Contact Dean of the Academic College	Contact Associate Vice President for Academic Affairs 316-978-3010
	About Program or Other Issues	Contact Department Chair or Program Director		
Non-Academic Concerns	Regarding Services	Contact Staff in Relevant University Office	Contact Supervisor/Director of Relevant University Office	Contact Vice President for Student Affairs 316-978-3021
	Regarding Another Student (Policy 8.05)	Contact Student Conduct & Community Standards 316-978-6681	Contact Vice President for Student Affairs 316-978-3021	
	Other	Attempt to Resolve Issue		