

Enrollment Management 2019-20 Update

Carolyn Shaw
Associate Vice President
for Strategic Enrollment Management

SEM Goals

www.wichita.edu/semplan

- **Goal 1** – Develop activities that foster a *culture of enrollment growth* among faculty, staff and students.
- **Goal 2** – Increase *enrollment* of degree seeking underserved student populations.
- **Goal 3** – Increase *retention* rates of degree seeking underserved student populations.
- **Goal 4** – Increase enrollment along the *I-35 corridor*.

SEM Goals

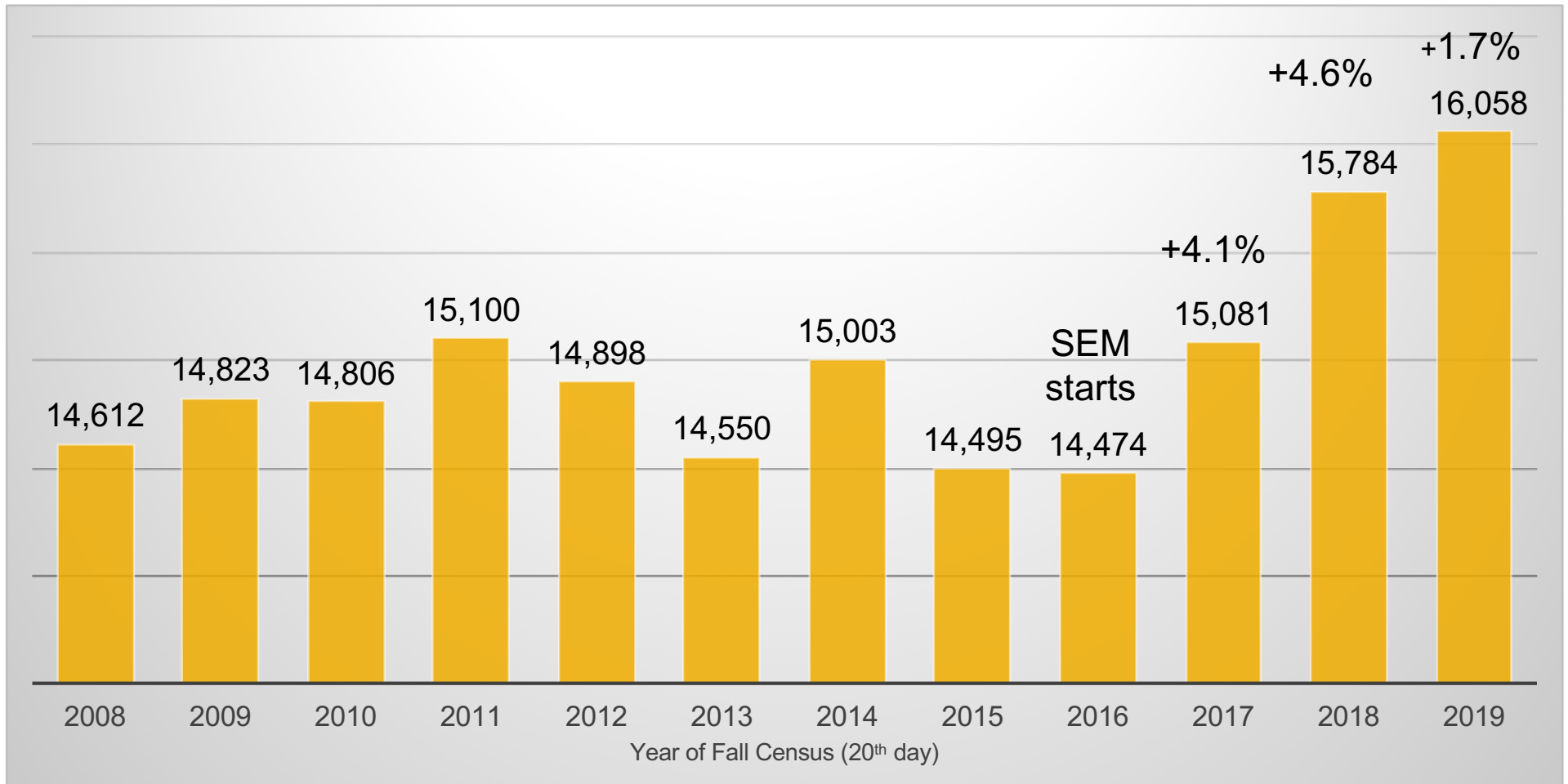
- **Goal 5** – Increase *non-degree* for credit enrollment.
- **Goal 6** – Identify new and *emerging academic programming* that leads to enrollment growth.
- **Goal 7** – Increase enrollment of new fall student in *online* programs.
- **Goal 8** – Increase enrollment of new *transfer* students.

SEM Goals

- **Goal 9*** – Increase undergraduate *international* enrollment.
- **Goal 10*** – Increase enrollment & retention among *returning adult* students.
- **Goal 11*** – Increase *graduate* admission & enrollment activities, retention programming, program growth, & diversified program delivery models.

- * New goals added in 2019.

Overall Enrollment 2019-20



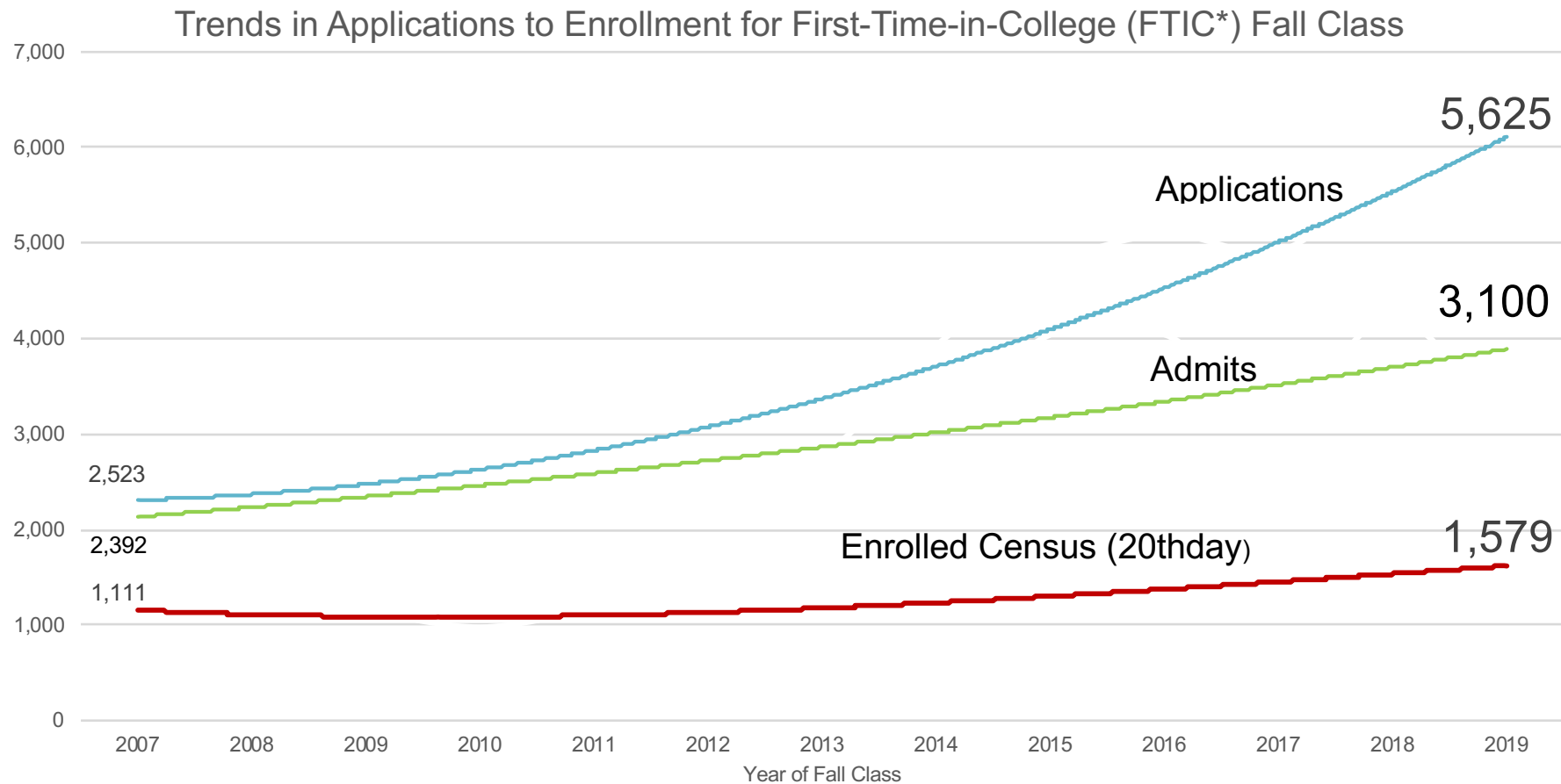
Recruitment–Admissions 2018-19

- Sent over **1.5 million emails** to prospective students
- Recruited in **345 unique cities** across the country
- Made **589 high school visits** and attended **377 college fairs**, reaching more than **28,000** students, parents, and high school counselors.
- Spent **more than 2,100 hours** at fairs and visits
- Mailed over **350,000** pieces of mail, including **4,595** handwritten postcards
- Answered **2,808** electronic inquiries for more information (more than doubling last year's total)

Departmental Efforts

- Meeting with prospective students (over 1050 dept visits since January 2019)
- Responding to email queries from prospective majors
- Participating in recruitment events on campus
- Maintaining attractive, informative webpage

Recruitment Funnel



* FTIC First-Time-in-College are matriculating High School seniors who have no post-secondary earned hours post High School graduation; some FTIC students may have enough college credits to start as sophomores or juniors in their first enrolled term.

Future Demographics

Population of 18-Year-Olds Will Contract Dramatically Starting in 2025

Modest Decrease...

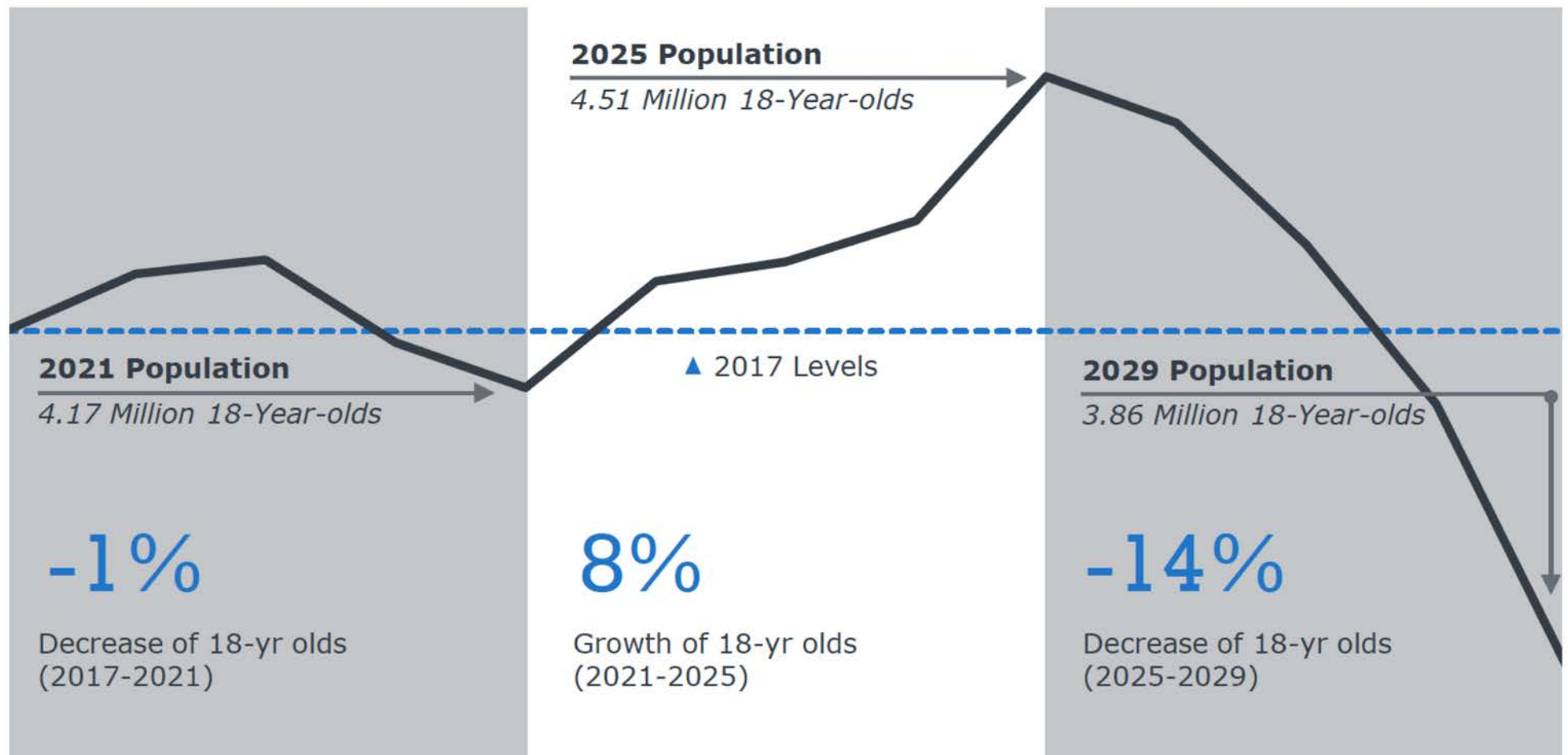
... Followed by Growth Spike...

...Met with A Sharp Decline

2017-2021

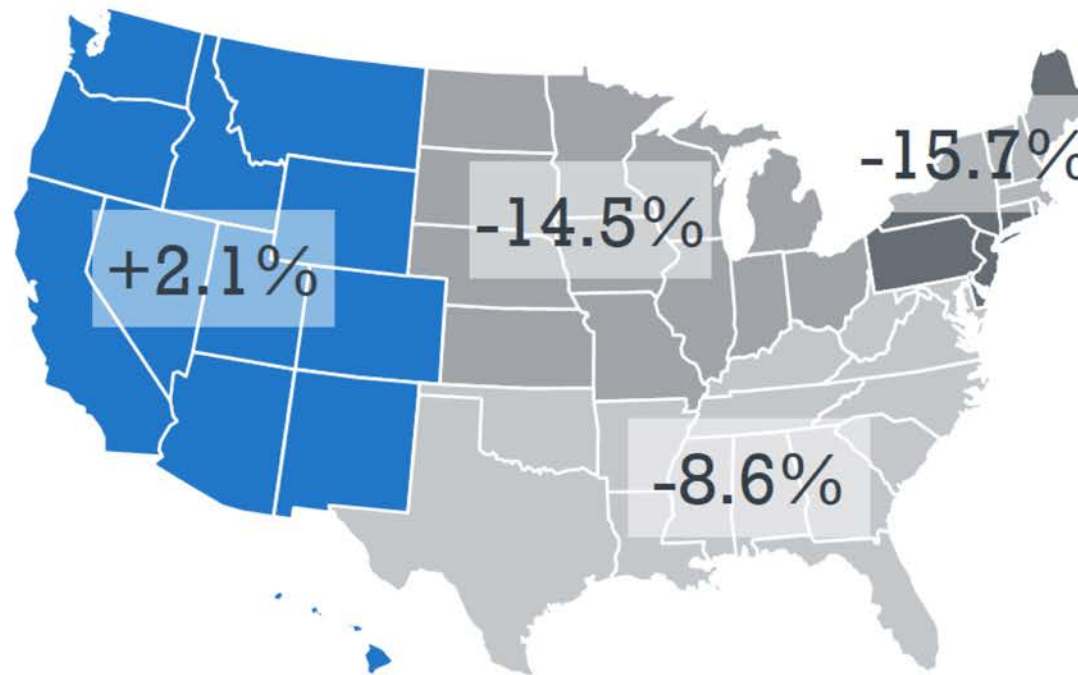
2022-2025

2026-2029



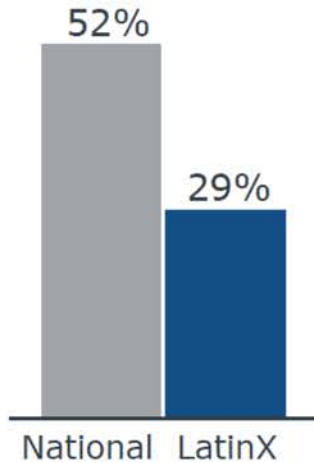
Future Demographics

Projected Change in High School Graduates, 2017-2019



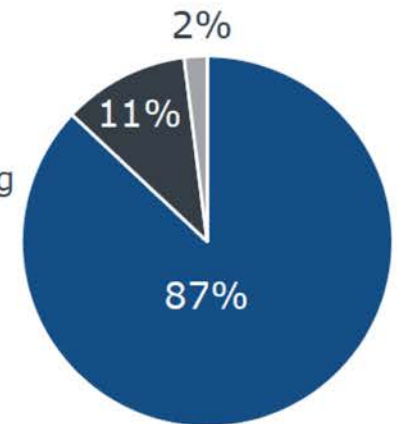
West's Growth is from Least Likely to Attend College

4-Year College Attendance Rates 2017



All Other Regions Declining—Can't "Grow Next Door"

HS Graduate Growth Rates of 46 Metro and Exurb Locations



- Shrinking
- Gaining
- Static

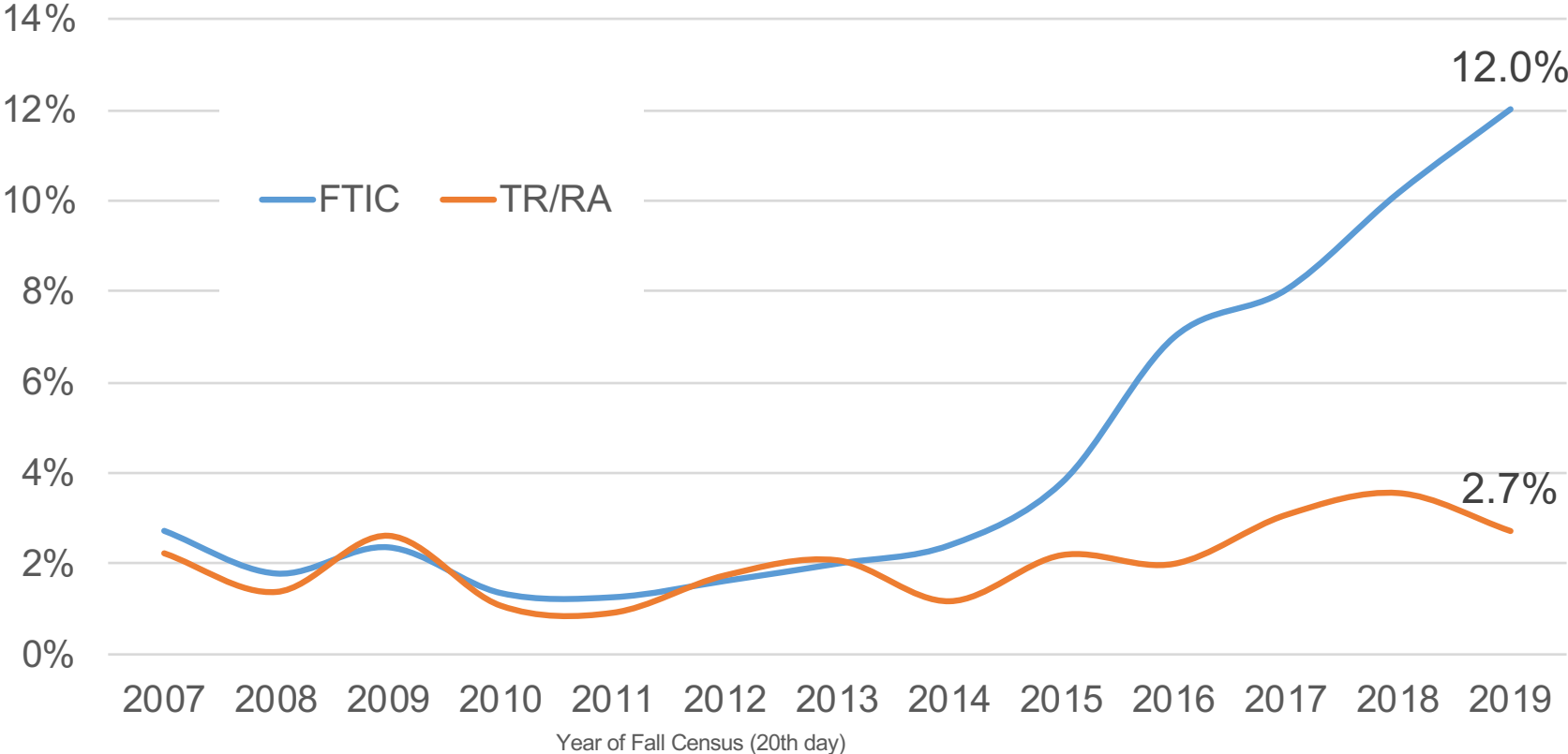
Recruitment

SHOCKER CITY PARTNERSHIP



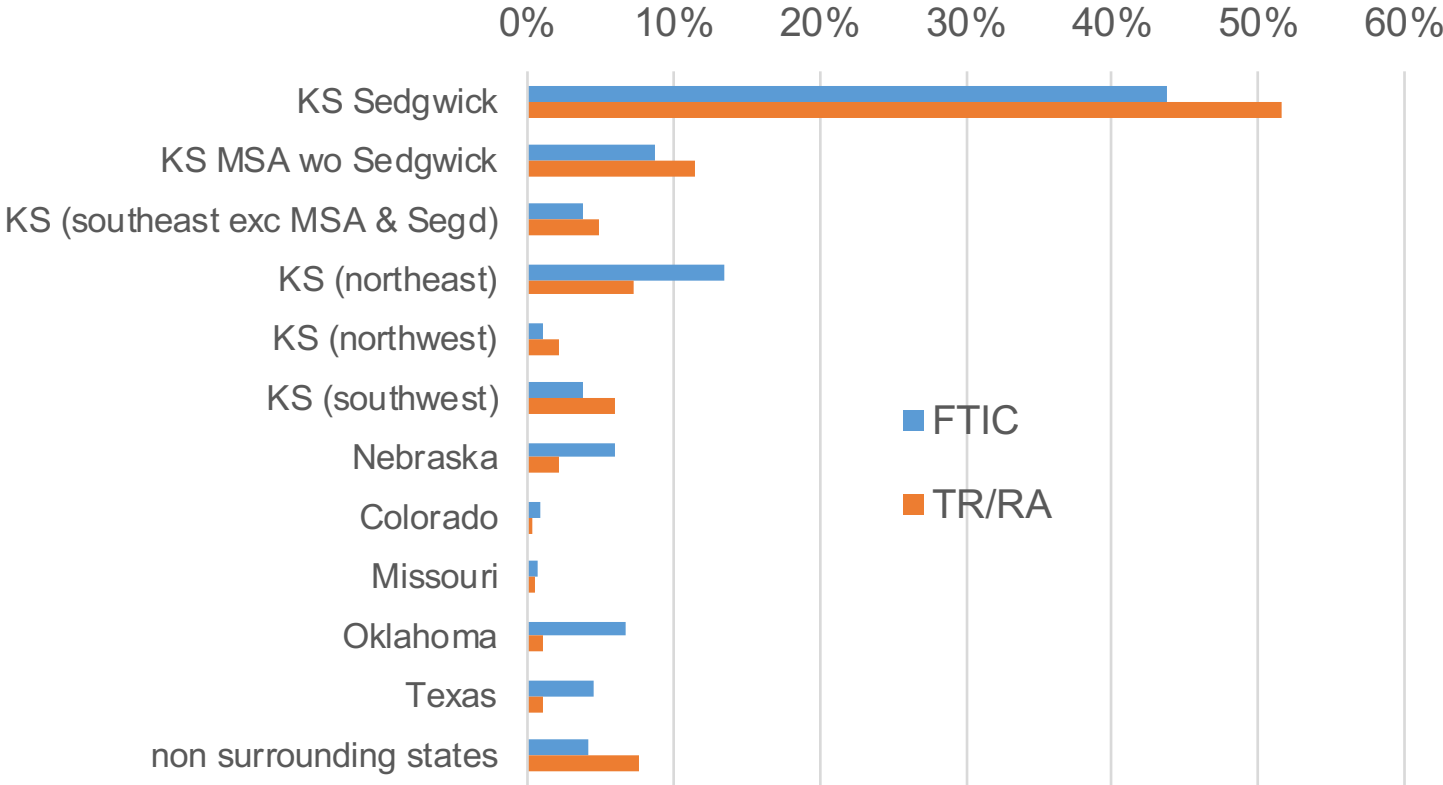
Recruitment

I35 Corridor (Missouri, Oklahoma, Texas)



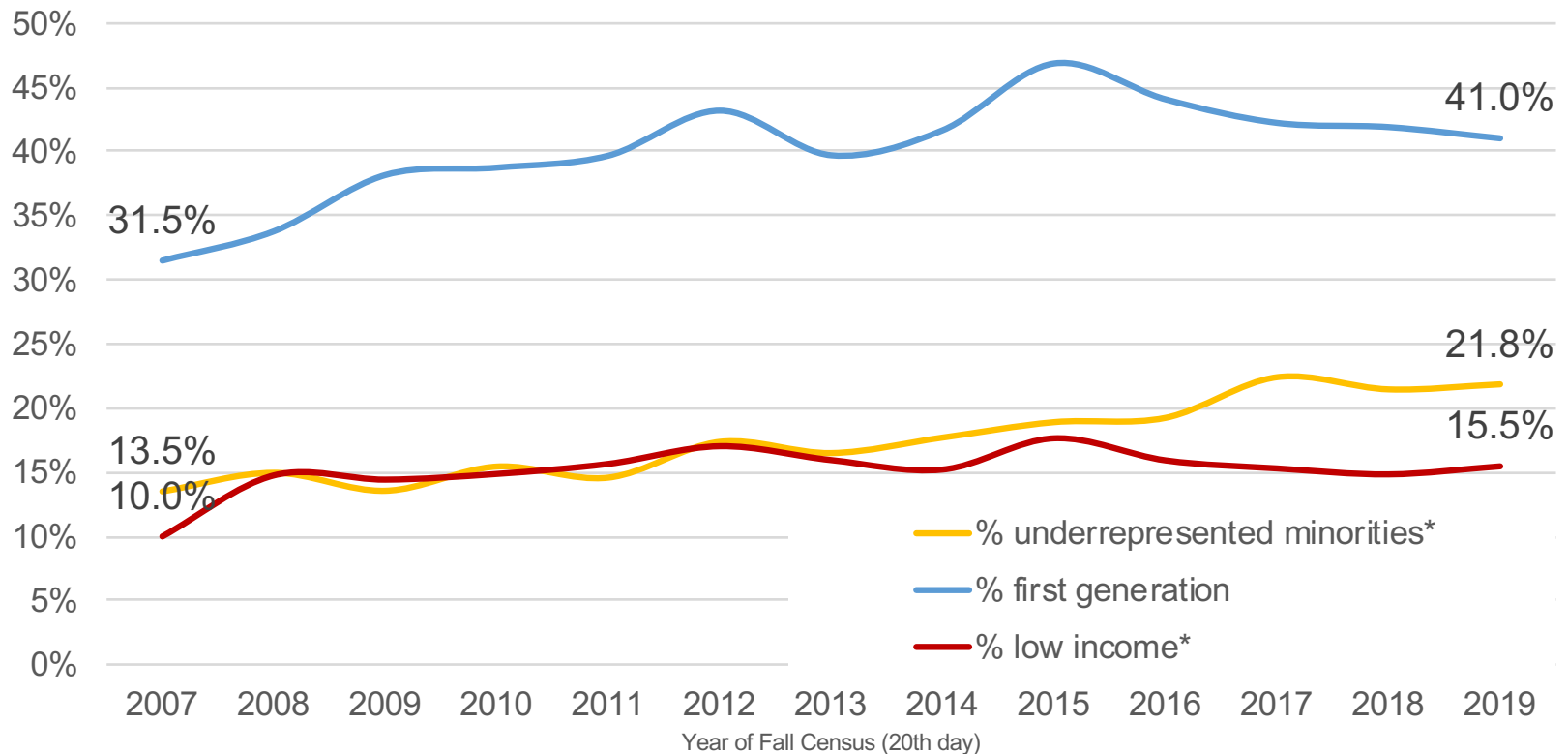
Recruitment

Origins of Residence FTIC*, Transfers (TR) and Returning Adults (RA) Fall 2019



Demographics

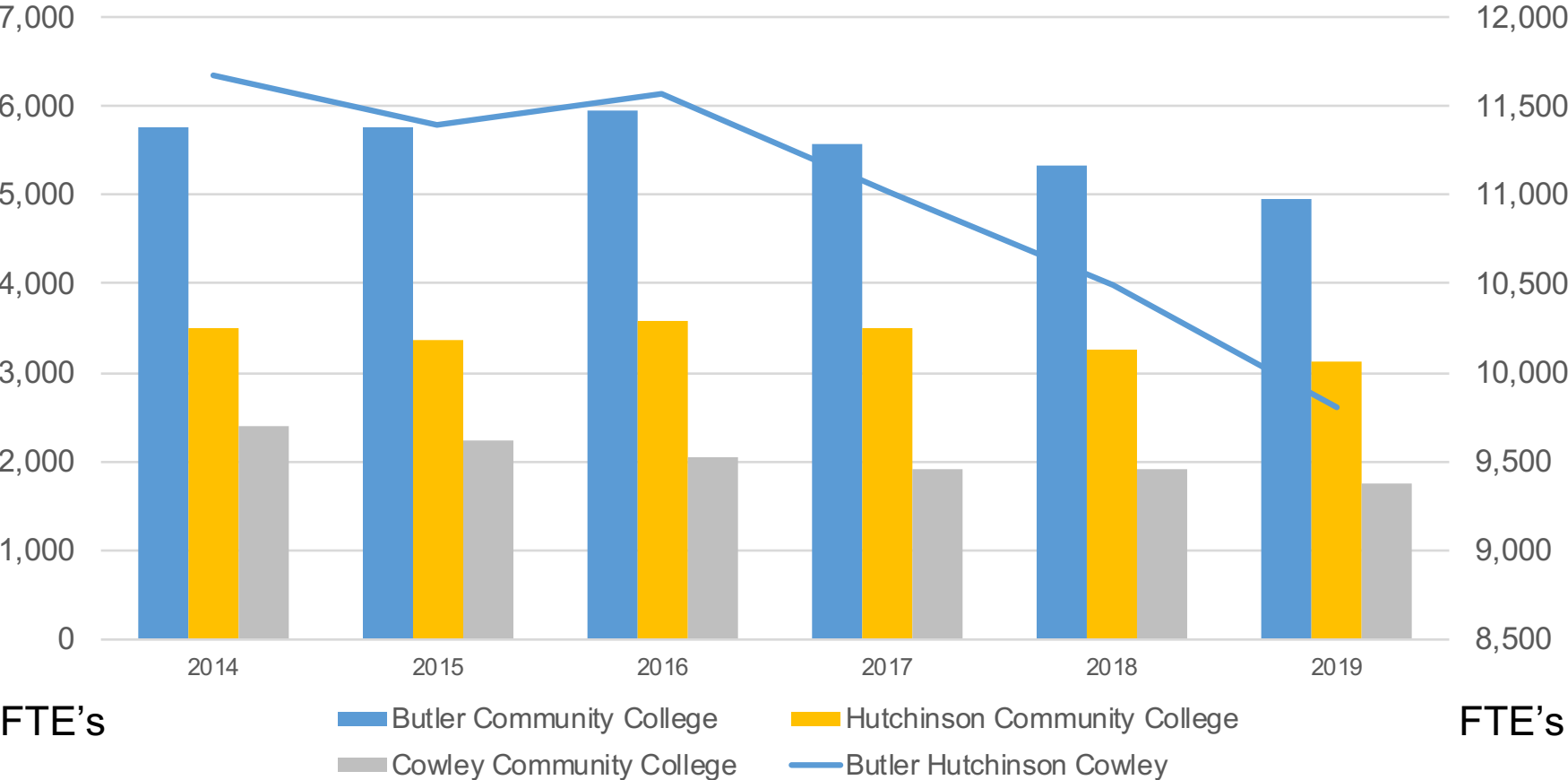
FTIC Enrolled at Fall Census (20th day)



*Underrepresented minorities include American Indian/Alaskan Native, Black non-Hispanic, Hawaiian and Hispanic; low income are families whose total family income is 125% or less of poverty controlling for family size.

Declining Community College Enrollment

Transfer Feeders Fall Enrollment



Demographics

For new degree-seeking students for 2019

	Transfers	Returning Adults
Age in years (median)	20	32
% female	58%	60%
Underrepresented minorities	25%	25%
First Generation	51%	70%
Low Income	22%	37%
Underserved	61%	83%
Military related	7%	17%

Recruitment strategies

- Communication Strategies
 - Share / Re-tweet *social media* content from other university offices
 - Reach out and *share dept info with Admissions* office
 - Request to receive information about *transfer students* who are thinking about coming to WSU in your program > connect with them.
 - Develop recruitment *materials for target audiences* (beyond traditional freshmen) that may be particularly attracted to your program (i.e returning adults, veterans, etc.)

Recruitment Shout Outs

- College of Applied Studies – Twitter
- Office of Diversity and Inclusion- Instagram and Twitter.
- Student Success –Twitter as a resource for new students.
- Admissions – video series: “Shock Docs” tells student stories based in applied learning and other real world/work force settings - Facebook, Instagram, and Twitter.

Recruitment strategies

- Personal Connection Strategies
 - Encourage faculty and alumni to *recruit* students on trips to other locations or to their *home countries*
 - Invite transfer students to help with recruitment from their *community colleges*
 - Engage with high performing students/parents through the *DSI competition* each November.
 - Encourage student organizations to engage with prospective students (*Peer recruitment*).
 - *Invite* summer TRIO, Upward Bound, or GearUp students to *tour* your labs, or attend a performance.
 - *Host a high school conference or camp* (ex: Science Olympiad, Debate camp).

Recruitment Shout Outs

- Moriah Beck – Lab Crawl and Expanding Your Horizons STEM camp
- Jill Fisher – Science Olympiad
- Amy DeVault - High School Journalism competition
- Dotty Harpool - Early Business program
- Jeff Bryant – Accounting Day
- Alex Middlewood- Model UN conference
- Bobby Berry – The Fuse engagement events
- Greg Novacek – STEM Summer Camp
- Polly Wenzl – Computing Career Day

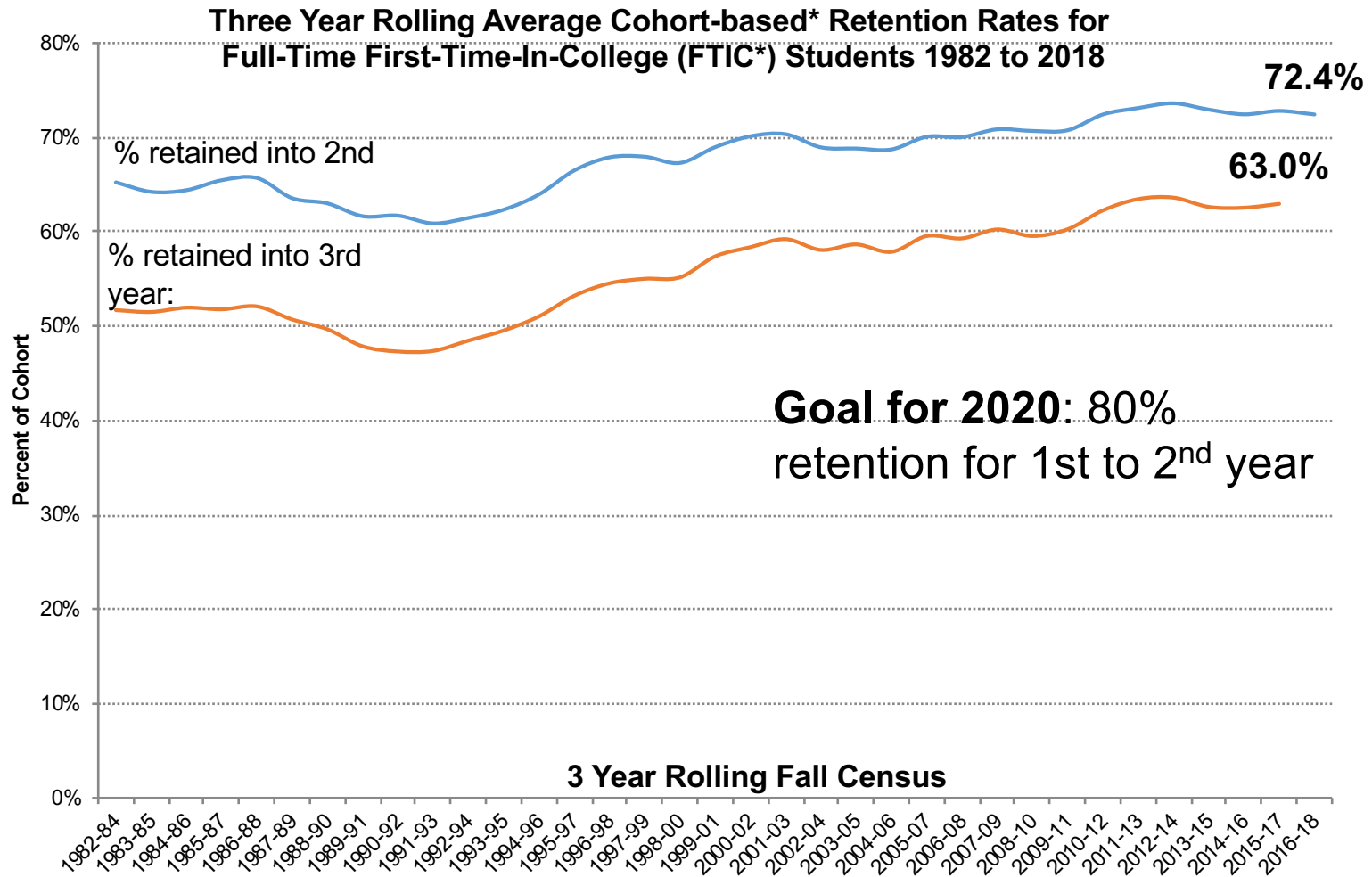
Recruitment Shout Outs

- Perlekar Tamtam – Shocker Mindstorms
- Erin Shields – Vex Robotics event
- College of Fine Arts - Performing Arts Day, Audition Days and Portfolio Days, Band, Orchestra and Choir Days
- Honors College – Honors in Action events
- Athletics – high school camps for many sports
- Career Development Center – Major Exploration Day
- Disability Services – Access College Day
- Hispanic American Leadership Organization – Si Se Puede event

Attitudinal changes

- 51% of Gen Z think they can do ok without a college degree.
- 71% of businesses are open to or are already hiring employees with non-degree credentials.
- 42% of businesses say they will need to retrain employees for current roles, 34% will significantly invest in training for new roles, over next 10 years.

Retention



Retention Strategies

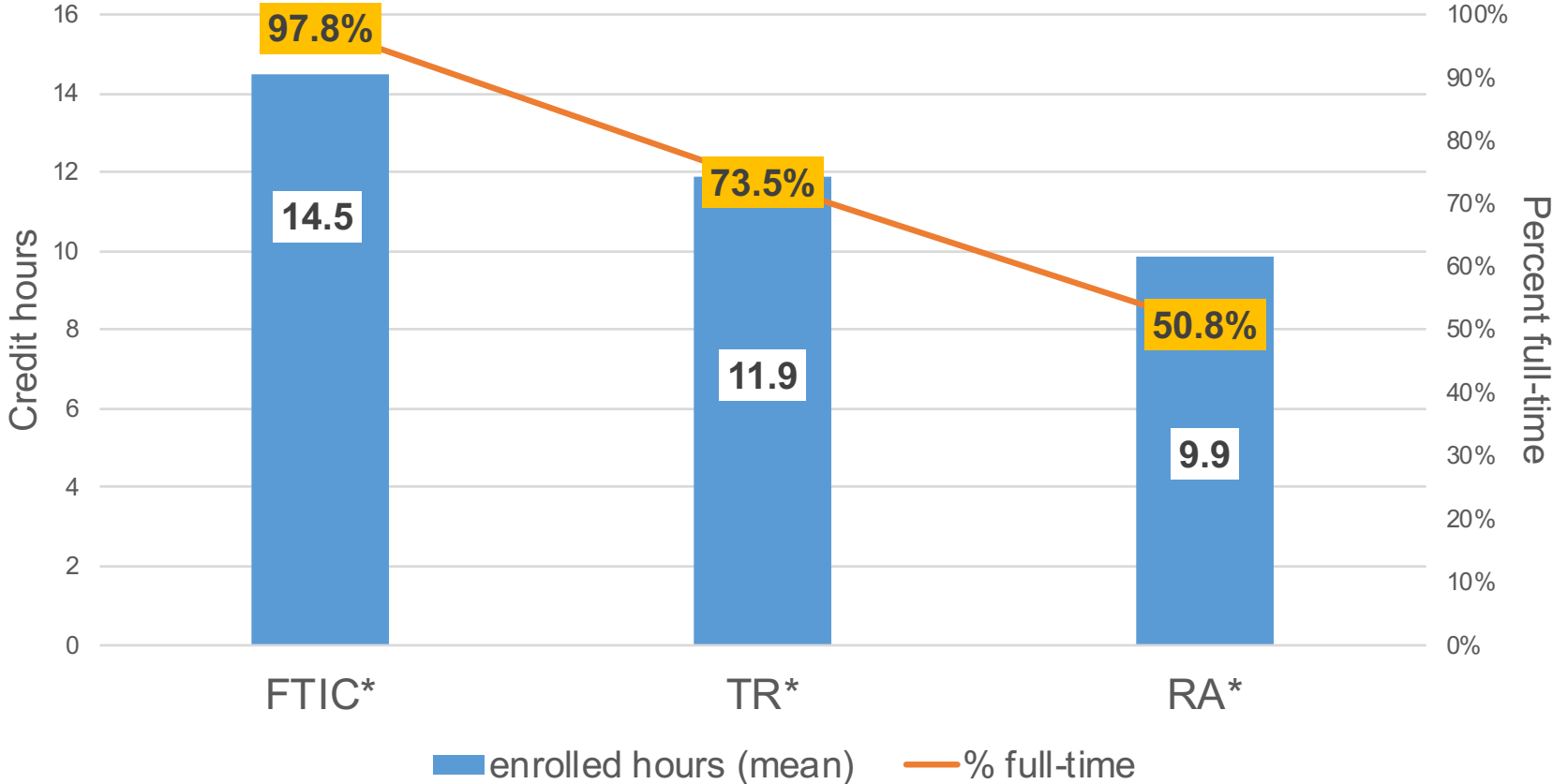
- Regular use of *SEAS Early Alert System* lets students know they are underperforming
- Reach out to students who have *dropped a class* to express concern and interest in their success. Know where to refer them for help.
- Promote *professional development training* related to understanding different populations.
- Examine courses with *high D/F rates* to consider redesign or additional student support resources such as tutors or SI's
- Invite *Counseling Center* to speak to department about student mental health.

Retention Strategies

- Share *Provost's weekly tips* on Bb/email with all classes.
- Create *peer mentoring partnerships* within your major
- Send *Weekly/Bi-weekly newsletters to majors* (ex: Tuesday News Flash in Engineering)
- Provide *flexibility in course scheduling* to meet student needs
- Promote *High Impact Practices* in your program
- Provide *opportunities for substantive student input* and feedback by creating Dept/College student councils
- Support departmental Honors societies and create special opportunities for *high performing students*
- Host *career exploration* events for majors / prospective majors.

Enrollment

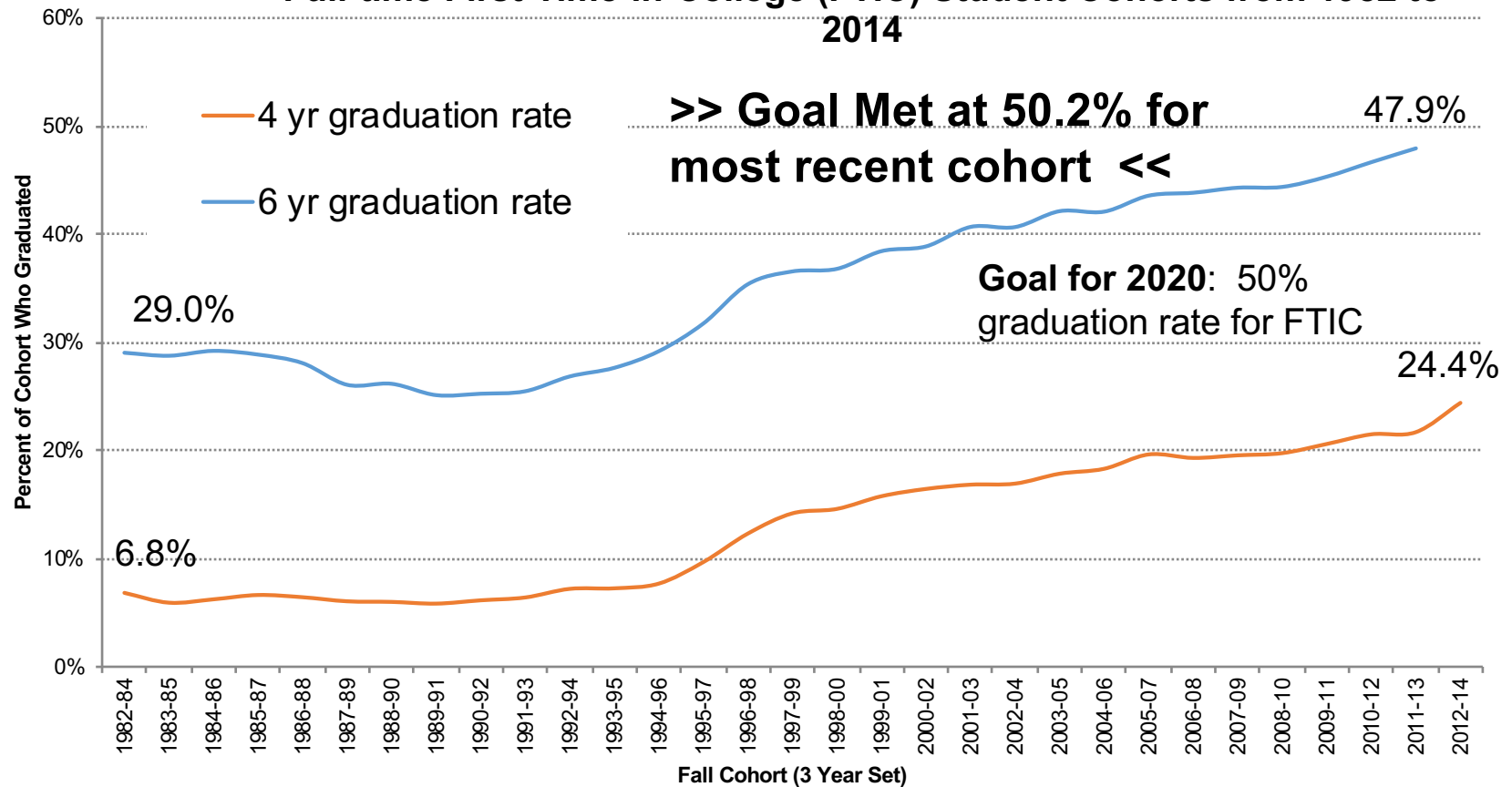
Enrolled Hours and Percent Full-time
Fall 2019 Census (20th day)



*FTIC first-time-in-college; TR transfer students; RA returning adult students.

Graduation Rates

Three Year Rolling Averages of Cohort-based Graduation Rates for Full-time First-Time-in-College (FTIC) Student Cohorts from 1982 to 2014



* Data based on 3 year average of yearly cohorts of First-Time-in-College (FTIC).

Looking Ahead: SEM 2025

- **Fall 2019 enrollment = 16,058**
 - Degree bound students: 14,039 (2.6% growth over last 4 years)
 - Non-degree bound students: 2,019 (154% growth over last 4 years)
- **2025 Stretch Goal = 17,000 Students**
 - Degree bound students > 14,604 (4%)
 - Non-degree bound students > 2,419 (20%)
- **Retention 72% > 75%**

Questions / Comments

Carolyn Shaw, Associate Vice President
Carolyn.shaw@wichita.edu

- Thanks to David Wright, Chief Data Officer, for assistance with data and definitions