

WSU OneSTOP for Student Services

Providing a New Experience for our Students

OneStop for Student Services is about giving students the help they need in order to succeed; a proactive approach to keeping students on the path to completion.

OneStop for Student Services is real-time technology and service that provides students a resource for assistance that is immediate and personalized.

24/7/365 Student Support will allow students to choose self-service or enlist the help of trained professionals through the following tools:

- Easy-To Use Website, featuring Live Chat
- Automated Phone Service
- Student Service Representatives
- Physical One-Stop located in Jabara Hall 122

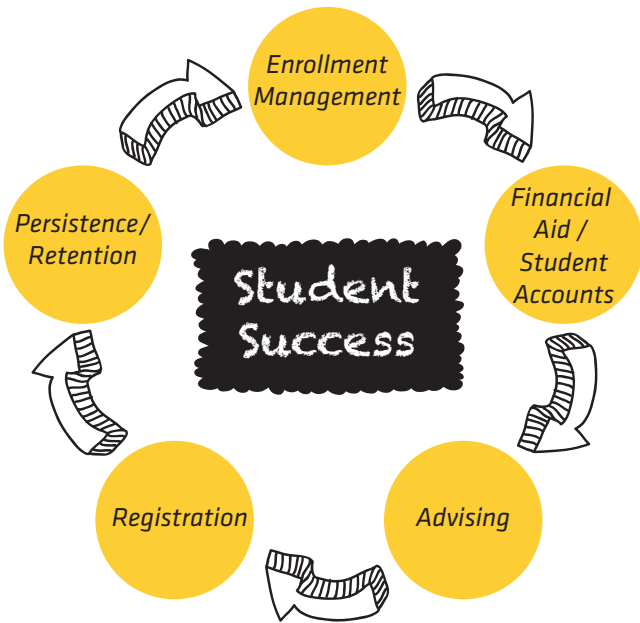


Offering Students a Clear Path to Success

WSU and Blackboard have a common vision that is focused on providing a consistent experience for students from admissions to graduation.

The type of help available will span from moving a student from application to enrollment, helping them get the financial aid they need, ensuring they meet the requirements to register, and the delivery of supportive advising and interventions.

No matter the situation, the students' needs and expectations are met, consistently throughout their life-cycle at WSU with OneStop for Student Services.



2014 Project Timeline

