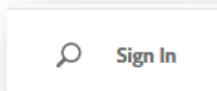


ADOBE CREATIVE CLOUD ACCOUNT

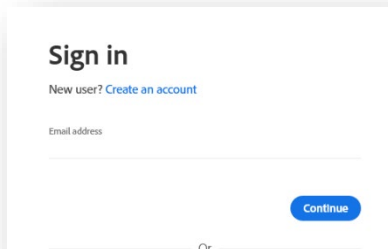
For Students on Campuses Impacted by COVID 19

LOG IN

1. Visit [Adobe Creative Cloud](#).
2. In the upper right, select **Sign In**.



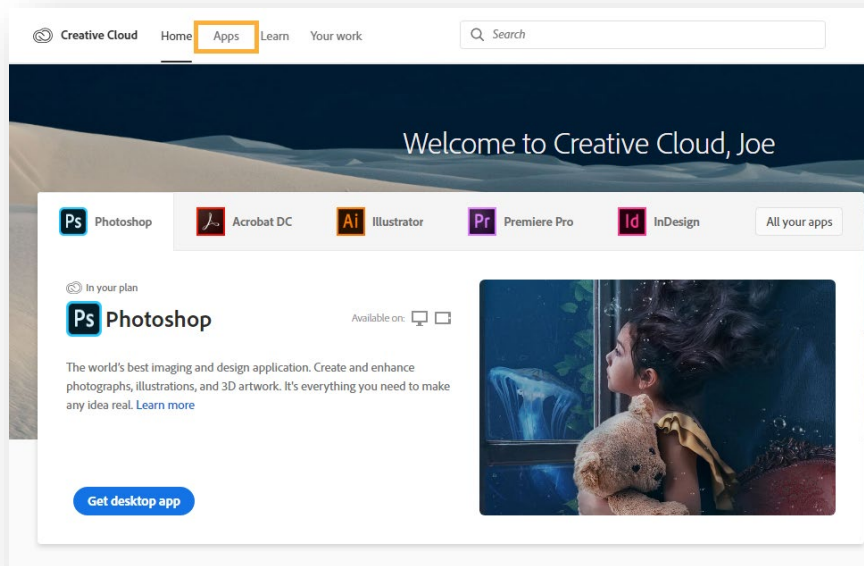
3. **Email address:** enter your **myWSUID@wichita.edu** (e.g. A123Z987@wichita.edu). Press **Continue**.



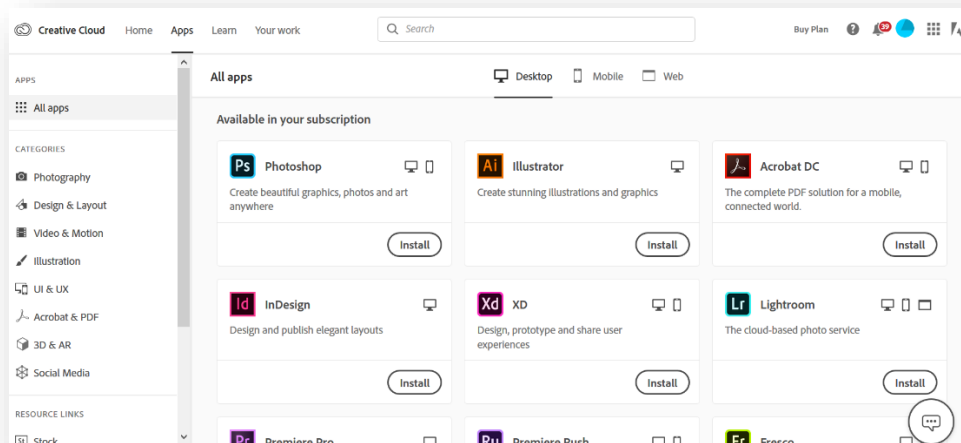
4. You will be redirected to a WSU Log in screen after entering your email address.
 - ✓ **Email Address:** enter your **myWSUID@wichita.edu** (e.g. A123Z987@wichita.edu)
 - ✓ **Password:** your myWSUID password
 - ✓ Press **Sign In**



- To view all apps, click **Apps** on top of the page.



- Click Install for the app you want to download. Then follow the onscreen instructions to complete the installation.



7. Once the installer window opens, sign in to your Adobe account with your school credentials. For you this is:
 - a. **Email address:** your **myWSUID@wichita.edu** (e.g. A123Z987@wichita.edu)
 - b. **Password:** your myWSUID password.

The Creative Cloud desktop app launches automatically and installs your app.

TROUBLESHOOTING

The following are some known issues that you may run in to and their workarounds:

I see a trial prompt when I sign in to Acrobat DC on my computer.

When you install and launch Acrobat DC on a Windows computer and sign in, if you see a Try or Buy prompt, do the following:

1. Exit Acrobat DC, if it is running.
2. Download the [AcrobatStudentAccess.zip](#) file and extract it on your computer.
3. Right-click the included EXE file and choose **Run as Administrator**. (Click yes or enter your computer password, if prompted)
4. Start Acrobat DC. It should now launch without asking you to sign in.

How can I ensure that my access is properly granted?

To ensure your access is properly granted, sign-out of your account and sign back in.

My temporary at-home licenses do not show up in the account page.

The Accounts Page is expected to show only the existing entitlements and not the temporary at-home licenses.

Other Questions?

Check out [Adobe's FAQ Page](#) for more assistance.