## **Wichita State University**

## Student Government Association 61st Session of the Student Senate

TITLE: R-61-006: Advocating for Department of Veterans Affairs School Certifying Officials

AUTHOR(S): Jeremy Warren, Student Veteran

Michael Bearth, Veterans' Senator

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Wichita State University, Student Veterans Organization

University of Kansas, Student Veterans of America Chapter

George Mason University, Mason Veteran Patriots

DATE: October 24, 2018

1	WHEREAS the Department of Veterans Affairs; hereafter referred to as VA, recommends
2	that every institution have one School Certifying Official (SCO) for every 200 servic
3	members, Veterans, spouses, and other family members utilizing VA benefits within
4	the institution; and
5	WHEREAS Wichita State University, hereafter referred to as University, while having more
6	than one SCO, has operated with only one dedicated and active SCO for the last
7	couple of years, despite having several hundred individuals utilizing VA benefits
8	within the University. According to the GI-Bill comparison tool, the VA reports 593
9	students utilizing benefits as of October 8th. The University of Kansas (KU) shows
10	848, only a 255 difference, however, they have 4 dedicated and active SCO's. This
11	equates to 212 students per SCO, which is close to the VA recommended ratio,
12	while the University has almost triple the recommended amount for a single SCO;
13	and
14	WHEREAS Veterans and University officials advocated for additional SCOs during the
15	Presidents Executive Team (PET) meeting in October 2017, and Federal
16	Compliance Audit in December 2017 to more closely reflect the VA recommended
17	ratio and to ensure accountability during high traffic periods or emergency leave.
18	These instances were supported by the University's VA Educational Liaison,

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19 20	however, because of the level at which the sole SCO was performing the responsibilities, this was not made a priority; and
21	WHEREAS the University reacting to an emergency leave scenario (on of August 21) has
22	started training (3) additional SCOs as of August 25th but again only has one actively
23	working. However, based on the VA benefit report pulled October 8th, the
24	individual who was at the top of the "ready for certification" list on August 20th
25 26	(whose submission date was August 14) was still at the top of the list. Suggesting that no certifications have been accomplished from August 20th to October 8th; and
27	WHEREAS there are over one hundred student-veterans who have not received payments
28	from their various benefits, even though their University requirements before
29	certification submission to the VA have been met; and
30	WHEREAS this stagnated funding supply has created a severe financial crisis/hardship for a
31	considerable portion of students at the University. Which has resulted in several
32	individuals reduction/lack of day-to-day living expenses, accruing of student debt
33	through loans, withdrawing from courses, and withdrawing from the University all
34	together; therefore
35	BE IT RESOLVED that the 61st Session Senate requests that the University ensure both VA
36	recommended compliance and that more than one dedicated SCO is actively
37	working through the backlog of certifications currently present/accumulating, as well
38	as throughout future school years. This will ensure SCO's familiarity with the process
39	and application of certification software and policies. In addition, it will serve as a
40	prevention method of future deficiencies such as this by having appropriate
41	resources allocated during high "traffic" periods and unforeseen payment issues; and
42	BE IT FURTHER RESOLVED that the University should consider alternate means of
43	compliance with VA mandates for certification submissions. One such system has
44	been recommended by Omar Williams, KU Student Veterans of America Chapter
45	President. The current model employed by KU is partially automated through online
46	submissions by end users to the SCOs for approval of certification to the VA. KU's
47	SCO representatives have extended the offer to assist in setting up a similar model at
48	the University, free of charge. Thus we recommend that the University initiate talks
49	with KU in order to develop a more appropriate model; and
50	BE IT FURTHER RESOLVED that this Resolution shall be forwarded with respect to Lt.
51	Col. Larry Burks (R), Director of Military and Veteran Services; Dr. Marche Fleming-
52	Randle, Vice President for Diversity and Community Engagement; Werner M.

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Golling, Vice President for Finance and Administration; Sheelu Surender, Director
of the Office of Financial Aid; Abdul Mackie, Wichita State University Veteran
Affairs Education Liaison; the Office of the Secretary of Veteran Affairs, Robert
Wilkie; the Office of the Honorable Jerry Moran, Senator from Kansas; the Office of
the Honorable Pat Roberts, Senator from Kansas; Dr. John Bardo, University
President; the Wichita Eagle; and the Sunflower, the Student Newspaper of Wichita
State University.

APPROVED:

24th Day of October, 2018

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Kenon Brinkley

Student Body President

10-26-18

Date

Shelby Rowell

Shelly Rowell

President of the Senate

10-30-18

Date